THE BALANCE

Admissions Guide

Individual Residential Treatment

A considered first step toward personal care.

Executive and Signature · Private and Semi-Private

MALLORCA / ZURICH

English / October 2026

A more personal place to begin.

Considering treatment can bring as many questions as answers. You may be looking for yourself, supporting someone close to you, or helping a person you advise.

This guide explains how THE BALANCE approaches individual residential care: who it may suit, how admission works, and what life during and after treatment can involve. Executive and Signature are available in Private and Semi-Private settings. You can read this guide before speaking with us and return to it as your questions become clearer.

FIND YOUR WAY

03 - 07	Understanding the care
08 - 10	From inquiry to arrival
11 - 16	Treatment, programs, daily life and locations
17 - 18	Continuing care and common questions
19	Speak with Admissions

An inquiry is a conversation. You can ask questions and consider the recommendation before deciding whether to proceed.

What makes care personal.

The people responsible for your care, the place you live and the way treatment is coordinated all matter. THE BALANCE brings these together around you.

01

Your program. Your setting.

Private: your own residence. Semi-Private: shared residence, chef and personal manager. All treatment and activities are individual.

02

Privacy beyond the walls.

At Campo Gran in Mallorca, the residences sit within 24 hectares of countryside. Zurich offers a different residential setting.

03

One coordinated plan.

Relevant specialists work toward shared priorities, with clear responsibilities and regular review.

04

Founder-led. Clinically directed.

Founder Abdullah Boulad leads the organization. Qualified clinicians direct assessment and treatment.

05

Assessment first.

Clinical suitability, the appropriate setting, the team and the agreed scope are confirmed before admission.

06

Life beyond your stay.

Executive includes three months of structured aftercare. Signature includes twelve months of aftercare and ongoing support.

Suitability, residence, team and timing are confirmed individually before admission.

The whole person. The full picture.

People often come to us with overlapping concerns, previous treatment experiences and responsibilities that make time and privacy difficult to protect. We consider these together.

Mental health	Depression, anxiety, bipolar-spectrum conditions, obsessive-compulsive patterns and attention-related difficulties.
Trauma and stress	Post-traumatic and developmental patterns, burnout, chronic stress and emotional regulation.
Addiction	Alcohol, drugs, prescription medication, behavioral dependencies and repeated relapse.
Eating disorders	Eating-related concerns considered alongside physical health, nutritional needs and psychological factors.
Co-occurring concerns	Mental health, substance use, sleep, physical health and relationships that need one coordinated approach.

A diagnosis is a starting point for understanding. It does not determine admission or define the person.

The right setting comes first.

Before admission, clinical review considers your needs, safety, medical and psychiatric stability, treatment history and the support available in the proposed location.

WHEN RESIDENTIAL CARE MAY HELP

A residential setting may be appropriate when several areas of health need sustained attention, ordinary appointments have not provided enough coordination, or a protected period away from daily pressures has a clear purpose.

The residence must be able to meet the person's current needs safely.

WHEN ANOTHER SETTING IS NEEDED

Some people need hospital care, medical stabilization or another specialist service before residential treatment can begin. The clinical team explains the recommended level of care and any conditions for admission.

If there is an immediate medical or psychiatric emergency, seek local emergency care. Do not wait for a routine admission or travel arrangement.

Read about suitability

INDIVIDUAL CARE

Privacy, in three dimensions.

Confidentiality.

Personal information and communication are handled within consent, professional duties and legal requirements.

Your residential setting.

Private provides a residence reserved for you. In Semi-Private, the residence, chef and personal manager are shared. All treatment and activities remain individual.

Physical seclusion.

At Campo Gran in Mallorca, a countryside estate provides space around the residence. This setting is specific to Mallorca, not every location.

One person. One coordinated plan.

Treatment starts with a shared explanation of what is happening and what may help. We call this a clinical formulation. It connects your history, current concerns, health, relationships and everyday life.

01

Understand

Bring clinical observations and your experience together.

02

Choose

Select the relevant disciplines, priorities and pace.

03

Coordinate

Clarify responsibility so specialists work toward shared goals.

04

Review

Discuss progress with you and adapt the plan as needs evolve.

The team is selected around the individual. Clinical leadership, psychotherapy, psychiatry, medical input and personal care management have clearly defined roles.

From first contact to a clear plan.

You do not need a complete account of everything that has happened. Begin with the concerns that matter now, and we will explain what information is needed next.

01

A confidential conversation

Discuss the situation, urgency, goals and the safest way for us to respond.

02

Clinical review

Relevant records, medication, current risks and existing care help the team assess suitability.

03

A personal recommendation

We explain the proposed program, residential setting, treatment direction, expected duration, included aftercare and any further steps needed.

04

Preparation together

Confirm the residence, care arrangements, consent, travel, communication and arrival details.

05

Arrival and assessment

Settle into the agreed setting while the team develops and reviews the first working plan.

Admission follows clinical suitability and confirmation of the agreed arrangements.

Arrive with a little less to carry.

Your admissions coordinator will provide a checklist for your situation. Share what is accurate and available; the team can help identify anything still needed.

HEALTH AND CLINICAL INFORMATION

Current medication

A list of medication, prescriptions, allergies and recent changes.

Relevant records

Requested reports and details of current treating professionals.

Current needs

Medical, nutritional, mobility, sleep or other concerns that affect care.

PRACTICAL ARRANGEMENTS

Travel and arrival

Valid documents, agreed travel plans and your arrival contact.

Personal essentials

Comfortable clothing, approved devices and familiar personal items.

Preferences and contacts

Dietary, cultural and accessibility needs; authorized contacts and companions.

Use the secure process provided by Admissions for clinical records. Bring medication in its original packaging where possible, and follow your clinician's instructions about medication and travel.

View the preparation checklist

Time to settle. Space to understand.

Arrival is paced around your immediate needs. Rest, orientation and a sense of familiarity are part of the first phase.

On arrival

Meet your contact, settle into the residence and confirm the essentials.

The first day

Review medication and safety priorities, rest, and establish an initial rhythm.

The days that follow

Meet the core team, continue assessment and discuss the first treatment priorities.

The pace follows clinical need and your capacity to engage.

Treatment shaped by what matters.

Your plan combines the approaches relevant to your situation. All clinical, bodywork and holistic sessions are delivered individually, with activities and excursions arranged around your personal program. The team reviews the balance between therapeutic work, stability and recovery.

Psychological and psychiatric care

Individual therapy, psychiatric review and assessment informed by your history, current difficulties and goals.

Medical and physical health

Medication, sleep, nutrition, physical health and relevant investigations considered alongside psychological care.

Trauma and regulation

Trauma-informed, somatic and supportive approaches selected according to safety, readiness and the treatment plan.

Relationships and daily life

Family work, practical boundaries and preparation for home where they support the direction of care.

Specialist diagnostics or hospital services are coordinated when required. You will know which professionals are responsible for each part of your care.

A rhythm that responds to you.

An illustrative day balances focused treatment with nourishment, movement and time to recover. The actual schedule follows your needs and stage of care.

Morning

Breakfast, orientation and gentle movement when appropriate.

Late morning

Core clinical work such as therapy, assessment or medical review.

Midday

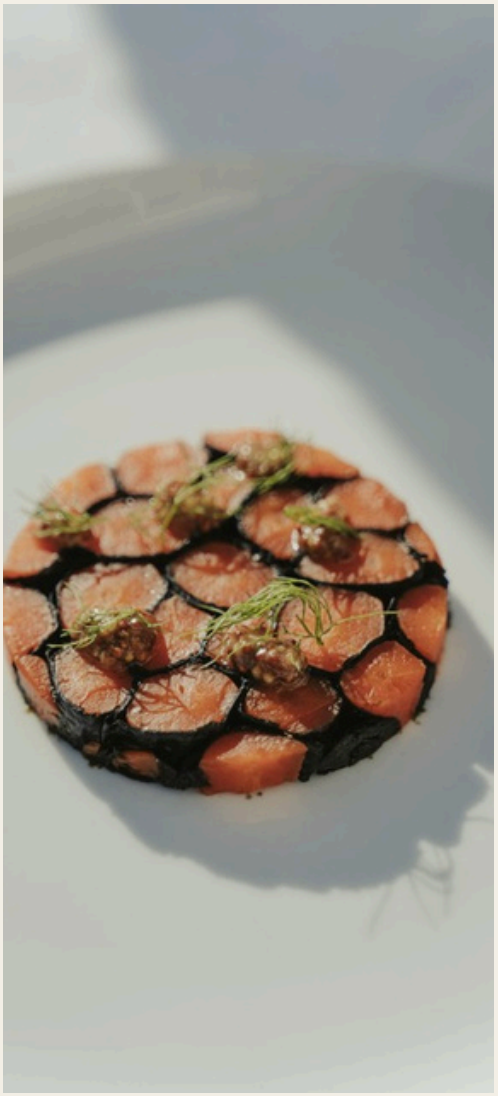
Lunch and a pause to rest and process the morning.

Afternoon

Selected clinical, somatic, family or supportive work.

Evening

Dinner, personal time and a quieter rhythm for sleep.



The team reviews the rhythm as treatment develops. Rest, private time and changes to the schedule are considered alongside clinical priorities.

EXECUTIVE / SIGNATURE

Your program. Your setting.

Executive and Signature offer fully individual treatment and activities in a Private or Semi-Private setting.

PROGRAM	PRIVATE	SEMI-PRIVATE	AFTERCARE
Executive	90’000	60’000	3 months
Signature	120’000	90’000	12 months of aftercare and ongoing support

Per client, per residential week. EUR for Mallorca; CHF for Zurich. Included aftercare follows the stay and is included in the program fee; the weekly fee applies to residential weeks only.

Private

A residence reserved for you, with a dedicated chef and personal manager.

Semi-Private

Shared residence, chef and personal manager. All treatment and activities are individual.

What Signature adds

Additional individual therapy and coaching time, expanded family and partner work, selected clinically indicated external specialist consultations and medical checks, plus selected private boat activities, external dining and VIP airport service. A named continuity lead coordinates twelve months of aftercare and ongoing support.

MALLORCA / SPAIN

Privacy beyond the walls.

24 hectares / 240,000 m²

At Campo Gran in Mallorca, our residences sit within a secluded countryside estate. The difference is the space around your daily life, not only inside the villa: time outdoors, a quiet meal or a pause between appointments. The setting complements coordinated clinical care; it does not replace it.

The measurement describes Campo Gran as a whole. Your residence, private-use areas and access arrangements are confirmed individually.

Explore Mallorca

ZURICH / SWITZERLAND

Individual care with Swiss connections.

Zurich combines a Private or Semi-Private residential setting with coordinated access to Swiss-based specialists, diagnostics and medical services when indicated. Location is recommended according to clinical needs, practical circumstances and availability.

LONDON / ASSESSMENT AND CONTINUING CARE

London supports selected assessment, consultation, transition and aftercare around residential treatment in Mallorca or Zurich. Its role is continuity; residential care takes place in Mallorca or Zurich.

Explore Zurich

Room for the people who matter.

Family and trusted people

With your consent, involvement can include selected conversations, visits or preparation for returning home.

Existing professionals

Your clinicians and authorized representatives may contribute through clear roles and agreed information sharing.

Work and communication

Essential commitments, devices and contact are discussed individually so they can support your care and recovery.

Treatment designed for the life you return to.

Return-home planning begins during your stay. Your relationships, existing clinicians and everyday responsibilities inform a practical handoff and a clear plan for continuing care.

Executive

3 months of structured aftercare

In both residential settings

Signature

12 months of aftercare and ongoing support

Signature: coordinated support for one year.

01 **Support during the first two weeks**

Scheduled remote check-ins and practical coordination help you put your plan into action after returning home.

02 **A named continuity lead**

One lead connects your residential team, chosen support network and ongoing care providers throughout the included year.

03 **Quarterly clinical reviews**

Reviews at months 3, 6, 9 and 12 assess progress and update your continuing-care plan.

Ongoing personal support includes planned check-ins, between-session contact and home-team coordination. All included Signature aftercare and support, including the first two weeks, fall within the same twelve-month period after your residential stay.

International arrangements reflect local clinical requirements and the services available where you live.

Before you decide.

Will I share the residence with another client?

Private provides a residence reserved for you, with a dedicated chef and personal manager. In Semi-Private, only the residence, chef and personal manager are shared. All treatment and activities remain individual.

Do I need a settled diagnosis to contact you?

No. Begin with your current concerns. Existing records can help, and clinical review determines what further information or assessment is needed.

How quickly can admission happen?

Timing depends on clinical review, records, residence and team availability, and safe travel. Admissions explains the next steps for your situation.

How is the length of treatment decided?

A recommendation often begins with 4-8 weeks. Duration is guided by clinical needs and reviewed as treatment develops.

Can I stay in contact with family or work?

Contact, visits, devices and essential work are discussed with you and agreed around treatment, safety, privacy and rest.

Can I choose Mallorca or Zurich?

Your preference is considered alongside clinical needs, location capabilities, travel and availability. The team explains the recommended setting.

Begin with a conversation.

If you are considering treatment for yourself, someone close to you or a person you advise, our Admissions team can help clarify the next step.

CALL ADMISSIONS

+41 44 500 5111

EMAIL ADMISSIONS

admissions@thebalance.clinic

thebalance.clinic

A conversation with our founder.

You may request a private conversation with Abdullah Boulad about the thinking behind THE BALANCE, our approach and what you can expect from the organization.

Clinical assessment and treatment decisions remain with the responsible qualified clinicians.

Request a private conversation

For the first conversation, tell us who you are seeking support for, the concerns that matter now and how you would prefer us to respond. Admissions will explain how to share detailed records securely.

English / October 2026

This guide provides a general overview. Individual care follows clinical review and the confirmed plan. Photography illustrates settings and care; the residence and team are confirmed individually.

THE BALANCE

MALLORCA / ZURICH